

# Client Services & Professional Relations



**Amy Izzard**

*Manager,  
Client Services*

519-897-8700  
**amiz@oticon.com**  
x 5112

**Rebecca Fortier**

*Team Lead,  
Oticon Client Services*

**rebe@oticon.com**  
x 5024

**Tony Hall**

*Client Services  
Specialist*

**tnha@oticon.com**  
x 5031

**Jocelyne  
Faubert-Kudoba**

*Bilingual Client Services  
Representative*

**jcfa@oticon.com**  
x 5026

**Becky Hines**

*Client Services  
Representative*

**bhyn@oticon.com**  
x 5386

**Renée  
Proulx-Breitman**

*Trainer/Documenter*

**repr@oticon.com**  
x 5036

**Michelle Desjardin**

*Bilingual Client Services  
Specialist*

**mcde@oticon.com**  
x 5060

**Theresa Walters**

*Bilingual Client Services  
Representative*

**thwl@oticon.com**  
x 5065

**Siiri Fortey**

*Bilingual Client Services  
Specialist*

**sifo@oticon.com**  
x 5044



# Client Services & Professional Relations

**Josee Boulanger**

*Bilingual Client Services  
Representative*

**jsbo@oticon.com**  
**x 5382**

**Rick Kovarik**

*Client Services  
Representative*

**rrik@oticon.com**  
**x 5371**

**Britney Durham**

*Bilingual Client Services  
Representative*

**brdh@oticon.com**  
**x 5383**

**Stephanie Keller**

*Client Services  
Representative*

**spkl@oticon.com**  
**x 5021**

**Roman Shchukin**

*Bilingual Client Services  
Representative*

**rmsn@oticon.com**  
**x 5017**



# Audiology

## Kelly Lebel

Au.D., Reg. CASLPO

*Director of Audiology*

**Cel. 416-708-2302**  
**kleb@oticon.com**  
**x 5058**

## Lisa Hiller

M.Cl.Sc., Reg. CASLPO

*Audiology Support Specialist*

**Cel. 519-503-7757**  
**lhil@oticon.com**  
**x 5360**

## Carrie Costa

H.I.S. Reg. AHIP

*Audiology Support Specialist*

519-897-5600  
**ccos@oticon.com**  
**x 5071**

## Susan McLaren

M.Cl.Sc., Reg. CASLPO

*Audiology Team Lead*

**Cel. 416-459-4586**  
**ssmc@oticon.com**  
**x 5040**

## Kelly Blythe

M.Cl.Sc., Reg. CASLPO

*Audiology Support Specialist*

**Cel. 519-897-7100**  
**keyt@oticon.com**  
**x 5064**

## Janna Brubacher

M.Cl.Sc., Reg. CASLPO

*Audiology Support Specialist*

**Cel. 519-577-4546**  
**jbru@oticon.com**  
**x 5052**

## Josee Guillemette\*

M.Sc

*Bilingual Audiology Support Specialist*

**Cel. 514-715-7947**  
**jsgu@oticon.com**  
**x 5367**

*\*on maternity leave*



# Marketing

**Susan McGuire**

*Director of Marketing*

**Cel. 416-801-5946**  
**snmc@oticon.com**  
**x 5315**

**Kelly Kingdon**

*Corporate Design Manager*

**kein@oticon.com**  
**x 5326**

**Anne Mendizabal**

*Digital Marketing Supervisor*

**aeme@oticon.com**  
**x 5374**

**Samuel Peter**

*Graphic Designer*

**saep@oticon.com**  
**x 5348**



# Sales

## Adam Fitzsimmons

*Vice President - Sales and Marketing*

**Cel. 416-998-3810**  
**afit@oticon.com**  
x 5355

## Kate Yakimow

*Director of Sales*

**Cel. 416-988-2010**  
**katy@oticon.com**  
x 5341

## Rebecca Angel

**Alberta & Saskatchewan**

*Sales & Support Manager*

**Cel. 604-354-8287**  
**rban@oticon.com**  
x 5352

## Stephanie Loder

**Eastern Ontario  
& Atlantic Canada**

*Sales & Support Manager*

**Cel. 613-761-8900**  
**slod@oticon.com**  
x 5323

## Andrea Bull

**British Columbia, Yukon  
& North West Territories**

*Business Development Manager*

**Cel. 604-340-9396**  
**abul@oticon.com**  
x 5358

## Melanie Nordick

**Southwestern  
& Northern Ontario**

*Business Development Manager*

**Cel. 416-801-1566**  
**meln@oticon.com**  
x 5358



# Sales

## Craig Purdie

**Manitoba, Northwestern,  
Central & Southern Ontario**  
*Business Development Manager*

**Cel. 226-751-6601**  
**cpur@oticon.com**  
**x 5376**

## Selen Ertan

*Sales & Events Coordinator*

**Cel. 416-998-9392**  
**sert@dgs.com**  
**x 5311**

## Luc Durand

**Quebec**  
*Sales Development Manager*

**Cel. 514-792-2400**  
**lucd@oticon.com**  
**x 5345**

## Charles-Edouard Basile

**Quebec**  
*Business Development Manager*

**Cel. 514-978-8346**  
**cbas@oticon.com**  
**x 5332**